



Cabinet

Date **Wednesday 15 January 2014**
Time **9.30 am**
Venue **Committee Room 2, County Hall, Durham**

Public Question and Answer Session

9.30 a.m. to 10.00 a.m.

An opportunity for local people to have a 30 minute informal question and answer session with Cabinet Members

Cabinet Business

10.00 a.m. onwards

Part A

Items during which the press and public are welcome to attend - members of the public can ask questions with the Chairman's agreement

1. Minutes of the meeting held on 18 December 2013 (Pages 1 - 6)
2. Declarations of interest

Key Decisions:

3. Customer First Strategy Refresh 2014-2017 - Report of Corporate Director, Neighbourhood Services [Key Decision: NS/22/13] (Pages 7 - 26)
4. Customer Access Point Review - Joint Report of Corporate Director, Neighbourhood Services and Corporate Director, Regeneration and Economic Development [Key Decision: NS/23/13] (Pages 27 - 64)

Ordinary Decision:

5. Local Education Partnership Director - Report of Corporate Director, Resources (Pages 65 - 68)
6. Such other business as, in the opinion of the Chairman of the meeting, is of sufficient urgency to warrant consideration.

7. Any resolution relating to the exclusion of the public during the discussion of items containing exempt information.

Part B

Items during which it is considered the meeting will not be open to the public (consideration of exempt or confidential information)

Key Decision:

8. North East Industrial Estate - Future Options and Acquisition Strategy - Report of Corporate Director, Regeneration and Economic Development [Key Decision: R&ED/13/13] (Pages 69 - 80)

Ordinary Decision:

9. Acquisitions at Queen Street, Crook to Facilitate Sale of Former DCC Depot - Report of Corporate Director, Regeneration and Economic Development (Pages 81 - 92)
10. Such other business as, in the opinion of the Chairman of the meeting, is of sufficient urgency to warrant consideration.

Colette Longbottom
Head of Legal and Democratic Services

County Hall
Durham
7 January 2014

To: **The Members of the Cabinet**

Councillors S Henig and A Napier (Leader and Deputy Leader of the Council) together with Councillors J Brown, N Foster, L Howvells, O Johnson, M Nicholls, M Plews, B Stephens and E Tomlinson

Contact: Ros Layfield

Tel: 03000 269708
